



Social Worker - 1 year contract

EXTERNAL POSTING

A variety of health care services and providers are available through the Delhi Family Health Team. Housed within the Centre, the Delhi Family Health Team (FHT) provides access to family physicians, a nurse practitioner, registered nurses, social worker, registered dietitian, pharmacist, occupational therapist, kinesiologist and mid-wife. A community Walk-In Clinic is offered and, also available, are additional family physicians and specialists who provide care via their private practices.

Supporting individuals who are accessing their primary healthcare through the Centre, in addition to supporting the broader community, a pharmacy, community lab and ultrasound services are available on site, as are a variety of other community services intended to enhance the overall health and wellness of men, women, children and families.

A secondary site can be found in Port Rowan.

The *Chronic Non-Cancer Pain Management Program* serves Haldimand-Norfolk and Brant with sites in Delhi, Dunnville and Brantford and provides interprofessional primary care interventions to support individuals with their chronic pain.

The interprofessional primary care team will be comprised of Nurse Practitioners, Registered Nurses, Social Workers, Kinesiologist, Registered Dietician and Occupational Therapists, who have expertise in pain management.

An immediate need exists for one full-time Social Worker (1 year contract). This full-time Social Worker will be dividing his/her time between Delhi and Brantford.

General Overview:

The Social Worker with the *Chronic Non-Cancer Pain Management Program* (CNCMP) works alongside of the interprofessional primary care team, providing assessment, brief counselling, crisis intervention psychosocial health education and advocacy for individuals who are living with chronic pain and are undergoing changes in the treatment approach to their pain management. Therapeutic interventions are short term, and occur on individual and group basis.

Responsibilities:

The Social Worker:

- is responsible for providing assessment and brief solution-focused counselling for patients who have historically been prescribed opioids for management of chronic non-cancer pain and are undergoing opioid titration or engaging in alternative pain management therapies.
- is responsible for working collaboratively with the patient and interprofessional primary care team to develop a personal care plan, including short and long-term patient goals, and to provide support and interventions in alignment with the same.
- is responsible for facilitating system navigation and the provision of information and referral to appropriate services.
- is responsible for the delivery of services in a 1-1 setting or through group facilitation.
- is responsible for developing programming and group workshops to patients of the CNCPMP
- reports to the Executive Director and works closely with other members of the interprofessional primary care team.

Requirements:

- Advanced degree in Social Work or Psychology, or other related field, with additional training in crisis management and suicide prevention
- Member of a regulatory college (e.g., Ontario College of Social Workers and Social Service Workers OR Registered College of Psychotherapists of Ontario)
- A minimum of two years' experience working with individuals living with chronic pain
- Experience and knowledge in new program development (in-person and online)
- Experience and knowledge in program evaluation, including process and outcome evaluations
- Knowledge and proficiency in current, evidenced-based methods and practices of social work in primary care settings, with an emphasis on chronic disease management and self-management, health promotion and risk reduction
- Understanding of social determinants of health and their impact upon health and well-being
- Knowledge of relevant privacy and health care legislation and community health and social service resources
- Strong clinical, organizational and interpersonal skills
- Committed to Best Practice in patient-centered care
- Exceptional documentation skills and attention to detail
- Exceptional communication skills
- A positive and professional attitude
- Excellent time management skills with an ability to multi-task, effectively set priorities and meet deadlines
- Demonstrated ability to work independently as well as a part of a diverse and interprofessional primary care team



- Experience in and/or familiarity with rural medicine an asset
 - Familiarity and comfort working within an EMR system an asset
 - Multilingualism (e.g., French, Polish, Hungarian, Low German) an asset

Interested applicants are asked to forward a current resume and cover letter to Roxanne Pierssens-Silva, Clinical Services Manager by Friday, June 4, 2021.

The Delhi Family Health Team (DFHT) is committed to employment equity, diversity and a supportive environment. The Centre welcomes applications from all qualified individuals, including women, persons with disabilities, members of visible minorities and aboriginal persons, individuals of diverse gender and sexual orientation and all groups protected by the Human Rights Code.

The DFHT offers accommodation for applicants with disabilities in its recruitment processes. If you are contacted by the DFHT regarding a job opportunity, please advise if you require accommodation. Please note, only those selected for an interview will be contacted.

Contract length: 12 months